

Notice of References Cited	Application/Control No. 10/617,472	Applicant(s)/Patent Under Reexamination MESTER, DAVID J.	
	Examiner Vivek D Koppikar	Art Unit 3626	Page 1 of 1

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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NON-PATENT DOCUMENTS

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	U	www.accenture.com/; "Rethinking Warranty Management to Achieve High Performance and Differentiation"
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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